

KEYCARE START

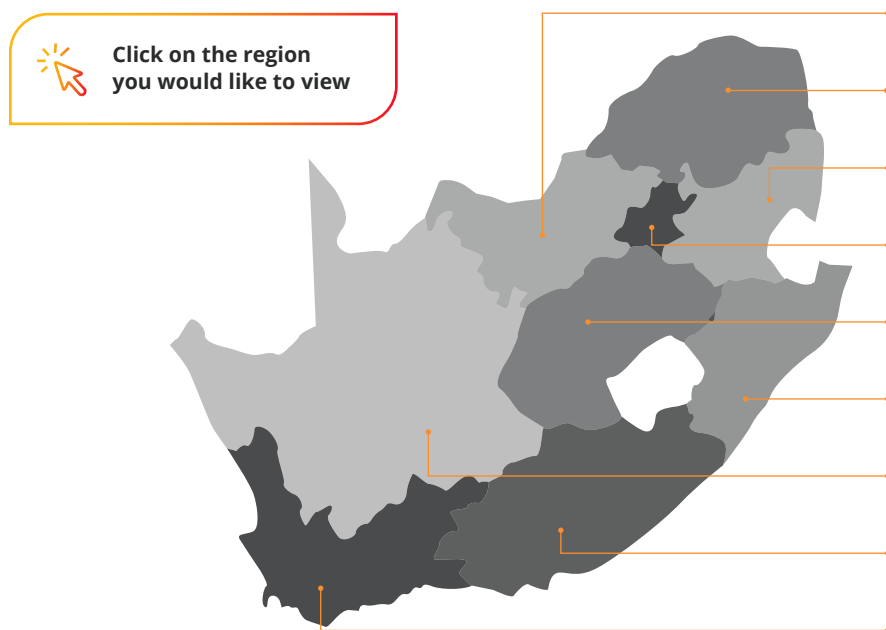
REGIONAL GP **NETWORK** 2026

Find a network facility for your health plan option



KeyCare Start Regional GP Network

KeyCare Start Regional members access healthcare through regional networks. Each regional network is designed around the online practice and your chosen KeyCare Start Regional GP and a KeyCare Start Regional Hospital that offers a full array of medical, surgical and emergency services.



View other network providers using **find a healthcare provider** on the **Discovery Health app**

The hospital network lists can change at any time. Please go to www.discovery.co.za > Medical aid > Find documents and certificates > Health plan guides > Network lists to see the latest list before any planned admissions.

Practice name

Practice number

FREE STATE

Mediclinic Welkom**

We will confirm the Welkom GP practices at a later date

GAUTENG

Mediclinic Medforum**

Wits Donald Gordon Medical Centre**

Johannesburg	Dr A Anwary And Associates Inc	1046101
Pretoria	Dr T Mamiala And Associates Inc	0813990

LIMPOPO

Mediclinic Polokwane**

Mediclinic Tzaneen**

Polokwane	Drs Bosman, Carlisle, Vorster and Associates	1128868
Tzaneen	Van Den Heever SF Botes A And Partners	1451073

MPUMALANGA

Mediclinic Nelspruit**

Mediclinic Highveld**

Mbombela	Drs Van Zyl Siebrits Retief and Associates INC	1269941
Trichardt	Dr Oosthuysen and Cassim	0103187

NORTH WEST

Mediclinic Potchefstroom**

We will confirm the Potchefstroom GP practices at a later date

NORTHERN CAPE

Mediclinic Kimberley and Gariep**

We will confirm the Kimberley GP practices at a later date

WESTERN CAPE

Mediclinic Louis Leipoldt**

Mediclinic Milnerton**

Bellville	Drs Bekker, Ramjee Furman and Associates (Intercare Century City)	0591068
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WESTERN CAPE

Mediclinic George**

Mediclinic Geneva**

George	Drs Neethling, Taylor and Associates Inc. (Intercare George)	0456454
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** KeyCare Start Regional Network Hospital



Contact us

Discovery Health Medical Scheme is committed to giving you the highest standard of service and your feedback is important to us. The following channels are available for your complaints and we encourage you to follow the process:



What to do if you have a complaint:

01 | To take your query further

If you have already contacted Discovery Health Medical Scheme (DHMS) and feel that your query has not been resolved, please complete our online complaints form on www.discovery.co.za. We would also love to hear from you if we have exceeded your expectations.

02 | To contact the Principal Officer

If you are still not satisfied with the resolution of your complaint after following the process in the first step, you can escalate your complaint to the Principal Officer of DHMS. You may lodge a query or complaint with DHMS by completing the online form on www.discovery.co.za or by emailing principalofficer@discovery.co.za.

03 | To lodge a dispute

If you have received a final decision from DHMS and want to challenge it, you may lodge a formal dispute. You can find more information about the Scheme's dispute process on www.discovery.co.za.

04 | To contact the Council for Medical Schemes

DHMS is regulated by the Council for Medical Schemes. You may contact the Council at any stage of the complaints process. However, we encourage you to follow the steps above to resolve your complaint before contacting the Council. Contact details for the Council for Medical Schemes: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion 0157 complaints@medicalschemes.co.za | 0861 123 267 | www.medicalschemes.co.za.

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