



HOW TO ACCESS YOUR DIGITAL CARD VIA WHATSAPP

You can now access your digital membership card via the Kaelo WhatsApp Bot. Simply follow the steps below to get started

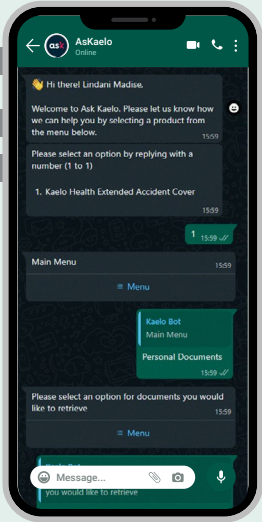


1

SAY HELLO TO SIMPLICITY



Send a "Hello" via WhatsApp to +27 66 433 6768

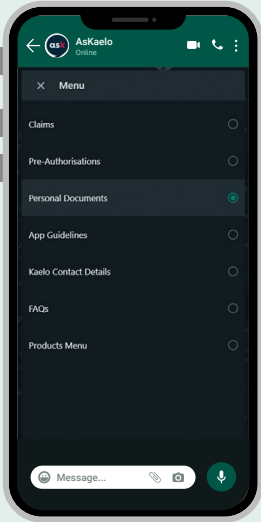


2

NAVIGATE THE MENU



Follow the prompts until you get to the Main Menu, then select **Personal Documents**

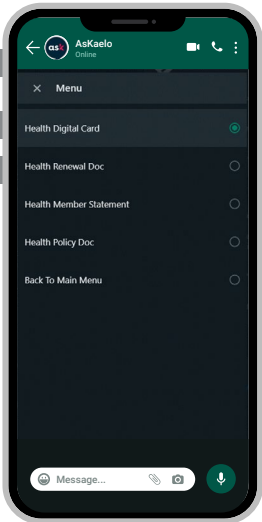


3

NAVIGATE YOUR FILES



Then select **Health Digital Card**

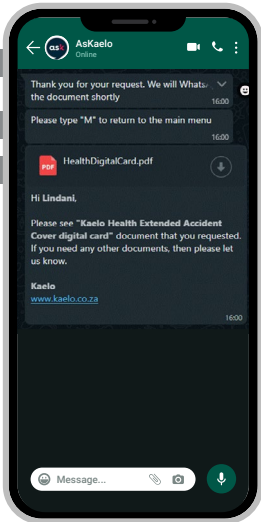


4


ACCESS YOUR DIGITAL CARD




Click the download icon to save your card for future use and to share with providers.



This is not a Medical Scheme and the cover is not the same as that of a Medical Scheme. This Policy is not a substitute for Medical Scheme membership. The administrator of this product is Kaelo Risk (Pty) Ltd, an authorised Financial Services Provider (FSP 36931). Insurance products are insured by Centriq Insurance Company Limited ("Centriq"), a licensed non-life insurer and authorised. Financial Services Provider (FSP 3417). Lifestyle Benefits are Kaelo Offerings. Service Providers are contracted to Kaelo.

 **0861 665 665**
Standard call rates apply.

 WhatsApp **+27 66 433 6768**
(no calls)

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