

UCT SuccessFactors Recruiting guide for offer approval

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Process overview: Part 1



Hiring Manager identifies vacancy



Hiring Manager meets with HR
Business Partner to
discuss vacancy



HR Recruitment Advisor reviews documentation and sends to HR Recruitment Administrator

HR Business Partner sends relevant documentation to HR Recruitment Advisor



Servicing Officer (HR
Recruitment Advisor) reviews
job requisition before
search meeting

Servicing Officer finalises job requisition after search meeting Servicing Officer posts advertisement



Selection committee members add comments and rating per candidate

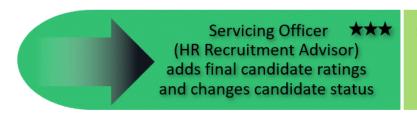
Selection committee members review candidate applications



Candidates apply for the vacancy



Process overview: Part 2



HR Recruitment Administrator attaches referee reports for shortlisted candidates

HR Recruitment Administrator schedules candidate interviews

Servicing Officer starts offer approval process

Servicing Officer reviews all competency ratings and recommended candidate(s)

After interview, selection committee members rate candidate competencies and indicate recommended candidate(s)

Servicing Officer manages and monitors offer approvals

After approvals, Servicing
Officer sends offer
letter to candidate



Candidate accepts offer





Servicing Officer changes candidate status to *Hired*

Servicing Officer changes candidate status to *Ready to Hire* and requisition is automatically closed

Servicing Officer changes candidate status to Offer Accepted

Logging in to SuccessFactors

Background

SuccessFactors Recruiting offers a centralised recruitment system for applicants, line managers, selection committee members and HR support staff.

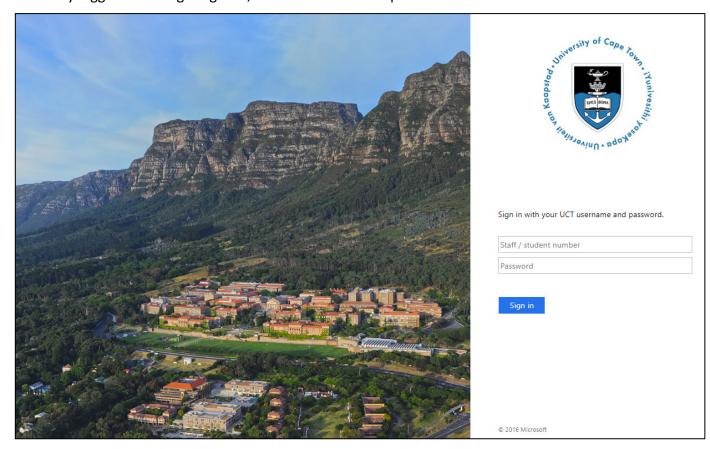
Staff members can access the platform using their existing UCT login details.

Support

If you are unable to access SuccessFactors or are experiencing other technical difficulties, please contact the <u>IT</u> Service Desk.

Procedure

- 1. Open a web browser (e.g. Google Chrome, Mozilla Firefox, Microsoft Edge).
- 2. Log in to SuccessFactors via www.successfactors.uct.ac.za.
- 3. If not already logged on to single sign-on, the UCT sign in page appears. If already logged in to single sign-on, SuccessFactors will open.

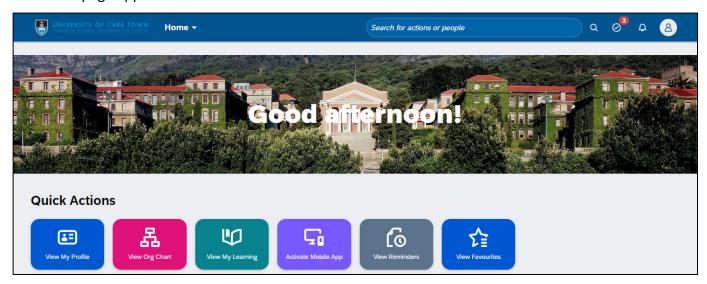


- In the *Staff / student* number field, enter your UCT staff number.

 Note: UCT staff number only, third party "T" accounts will not work.
- In the *Password* field, enter your network password.
- Click Sign in .

Logging in to SuccessFactors

4. The *Home* page appears.



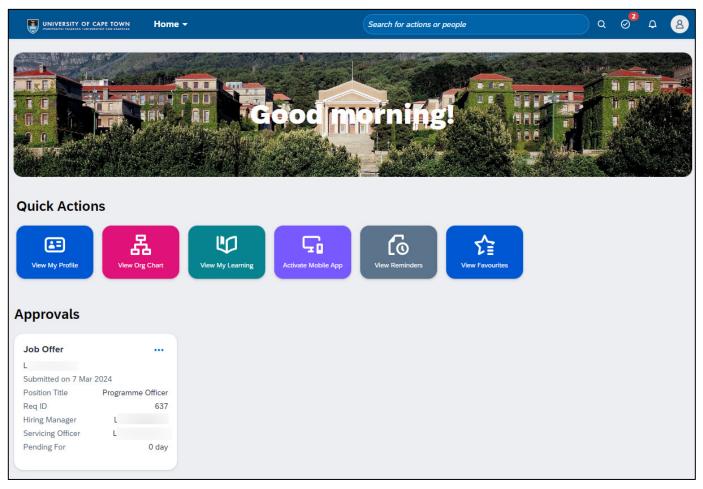
Approving a job offer

Background

After a preferred candidate is identified for a vacant position, the offer is sent via workflow to a number of UCT staff members as required by either the type of position or in line with the Council approved <u>HR</u> <u>Delegations of Authority</u>. Each person will review and approve the offer.

Procedure

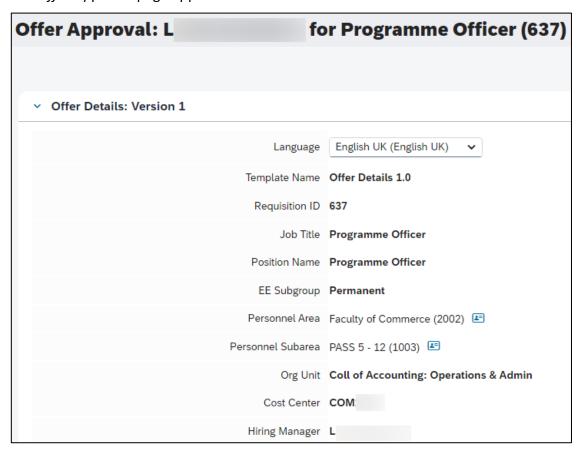
- 1. Log in to SuccessFactors and access the Home page.
- 2. The *Home* page appears. Job offer approvals are found in the *Approvals* section below *Quick Actions*.



Click the appropriate job offer.
 If there is more than one approval, click View All and select the appropriate offer.

Approving a job offer

3. The Offer Approval page appears.



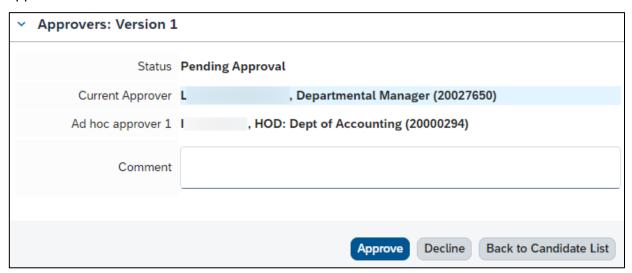
Scroll down to review the details of the position, the candidate, and the offer.



- The candidate's CV and cover letter (if applicable) can be viewed by clicking the CV or Cover Letter links.
- The selection committee report and any other relevant documents are available in the Other Supporting Documents field.

Approving a job offer

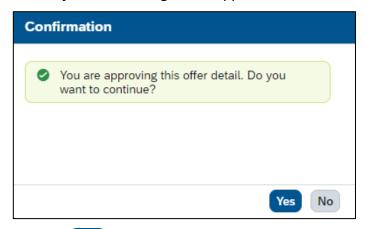
The Approvers: Version 1 section indicates the Current Approver (blue shading) and any additional approvers that follow.



- If applicable, use the Comment field to communicate with the next approver e.g. salary above range.
- Click Approve

Note: If intending to decline, please liaise with the HR Business Partner.

4. The Confirmation dialogue box appears.



- Click Yes to approve the offer detail.
- 5. The *Offer Approval* page reappears, green ticks indicate previous approvals and blue shading is used if there is another person in the approval workflow.



- Click Home and choose Home from the dropdown list, to return to the Home page.
- Inform the Recruitment Advisor that you have completed your approval.