

QUALITY CARE IN OUR 2023

# DAY SURGERY NETWORK

*Find a network facility for your health plan option*

# Day Surgery Networks

You have cover for a defined list of procedures in our day surgery network on all plans and according to the benefits of your chosen health plan. On the Executive Plan you can use any approved facility. A clinical exceptions process applies to all cases with complex presentations and those procedures that may require an extended length of stay. The member will be transferred to an appropriate facility where required. The funding of newly licensed facilities are subject to approval by the Scheme, on all health plans.

## **KH** KeyCare Day Surgery Network

Applies to members on KeyCare Core and KeyCare Plus plans. If you do not use one of these hospitals for a planned day surgery admission, you will need to pay these claims.

## **KS** KeyCare Start Day Surgery Network

Applies to members on the KeyCare Start plan. If you do not use one of these hospitals for a planned day surgery admission, you will need to pay these claims.

## **KR** KeyCare Start Regional Day Surgery Network

Applies to members on the KeyCare Start Regional plan. If you do not use these hospitals for a planned day surgery admission, you will need to pay these claims.

## **D** Delta Day Surgery Network

Applies to members on the Classic Delta Comprehensive, Essential Delta Comprehensive, Classic Delta Saver, Essential Delta Saver, Classic Delta Core and Essential Delta Core health plans. You are covered in full for a defined list of procedures in accordance with your health plan benefits at hospitals in the Delta Day Surgery Network.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R9,650. This does not apply in an emergency.

## **C** Coastal Day Surgery Network

Applies to members on the Coastal Saver and Coastal Core health plans. You are covered in full for a defined list of procedures at hospitals in the Coastal Day Surgery Network in the four coastal provinces (Eastern Cape, KwaZulu-Natal, Northern Cape, Western Cape).

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R6,300. This does not apply in an emergency.

## **O** Day Surgery Network on all other plans

Applies to members on the Classic Saver, Essential Saver, Classic Core and Essential Core (excluding Delta and Coastal), Classic Priority, Essential Priority, Classic Comprehensive (excluding Delta and Smart) and Essential Comprehensive (excluding Delta) health plans, except where otherwise indicated.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R6,300. This does not apply in an emergency.

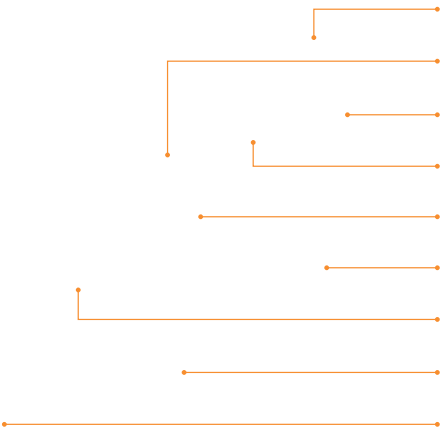
## **S** Smart Day Surgery Network

Applies to members on the Classic Smart, Essential Smart and Classic Smart Comprehensive health plans. You are covered in full for a defined list of procedures at hospitals in the Smart Day Surgery Network in accordance with your health plan benefits.

For planned admissions for day surgery procedures to any other private hospital, you must pay an upfront amount of R11,000. This does not apply in an emergency.

On the Essential Dynamic Smart Plan, you have access to the Personal Healthcare Assistant which will dynamically guide you to the most efficient facility with the highest quality of care given your healthcare needs at that specific point in time. For planned admissions for day surgery procedures to any other facility, you must pay an upfront amount of R13 250. This does not apply in an emergency.

The full extent of the Essential Dynamic Hospital network will become available during the second quarter of 2023. Members should use healthcare providers in the Smart Network until the new network is available.



Click on the region you would like to view

# List of Procedures Covered in The Day Surgery Network

*The following is a list of procedures that we cover in a day surgery network according to the benefits of your chosen health plan.*

## B

### Biopsies

Skin\*, subcutaneous tissue, soft tissue, muscle, bone, lymph, eye, mouth, throat, breast, cervix, vulva, prostate, penis, testes

### APPROVED Breast Procedures

Mastectomy for gynaecomastia\*

Lumpectomy\* (fibroadenoma)

## E

### Ear, nose and throat Procedures

Tonsillectomy and/or adenoidectomy

Repair nasal turbinates\*, nasal septum\*

Simple procedures for nose bleed (extensive cautery)

Sinus lavage\*

Scopes (nasal endoscopy\*, laryngoscopy)

Middle ear procedures (mastoidectomy, myringoplasty, myringotomy, and/or grommets)

### Eye Procedures

Cataract surgery

Corneal transplant\*

Treatment of glaucoma

Other eye procedures (removal of foreign body, conjunctival surgery (repair laceration, pterygium), glaucoma surgery, probing & repair of tear ducts, vitrectomy, retinal surgery, eyelid surgery, strabismus repair)

## G

### Ganglionectomy

### Gastrointestinal

Gastrointestinal scopes (oesophagoscopy, gastroscopy, colonoscopy, sigmoidoscopy, proctoscopy, anoscopy)\*

Anorectal procedures (treatment of haemorrhoids, fissure, fistula)

### Gynaecological Procedures

Diagnostic Dilatation and Curettage

Endometrial ablation

Diagnostic Hysteroscopy

Colposcopy with LLETZ

Examination under anaesthesia

## O

### Orthopaedic Procedures

Arthroscopy, arthrotomy (shoulder, elbow, knee, ankle, hand, wrist, foot, temporomandibular joint), arthrodesis (hand, wrist, foot)\*

Minor joint arthroplasty (intercarpal, carpometacarpal and metacarpophalangeal, interphalangeal joint arthroplasty\*)

Tendon and/or ligament repair, muscle debridement, fascia procedures (tenotomy, tenodesis, tenolysis, repair/reconstruction, capsulotomy, capsulectomy, synovectomy, excision tendon sheath lesion, fasciotomy, fasciectomy). Subject to individual case review

Repair bunion or toe deformity\*

Treatment of simple closed fractures and/or dislocations, removal of pins and plates. Subject to individual case review

## R

### Removal of foreign body

Subcutaneous tissue, muscle, external auditory canal under general anaesthesia

## S

### Simple superficial lymphadenectomy

### Skin Procedures

Debridement

Removal of lesions\* (dependent on site and diameter)

Simple repair of superficial wounds

## U

### Urological Procedures

Cystoscopy

Male genital procedures (circumcision, repair of penis, exploration of testes and scrotum, orchiectomy, epididymectomy, excision hydrocoele, excision varicocele, vasectomy)

Some of these procedures are not covered on KeyCare, Essential Smart and Essential Dynamic Smart plans. These are noted by an asterisk \* in the list above.

## EASTERN CAPE

East London	■ East London Day Hospital	KH	S	O	C
	■ Life Beacon Bay Hospital	KH KS	S	O	C
	■ Life St Dominic's Hospital	KH	S	O	C
	■ Life St James Hospital	KH		O	C
	■ Cure Day Hospital East London	KH	S	O	C
Humansdorp	■ Life Isivivana Private Hospital	KH		O	C
Matatiele	■ Matatiele Private Hospital			O	C
Mthatha	■ Life St Mary's Private Hospital	KH	S	O	C
Port Elizabeth	■ The Edge Private Clinic	KH	D	O	C
	■ Netcare Greenacres Hospital		S	O	C
	■ Life Mercantile Hospital	KH			
	■ Life St George's Hospital	KH KS	D	O	C
	■ Medical Forum Theatre	KH KS	D S	O	C
Queenstown	■ Life Queenstown Private Hospital	KH	S	O	C
Uitenhage	■ Netcare Cuyler Hospital	KH		O	C

## FREE STATE

Bethlehem	■ Bethlehem Medical Centre	KH	D S	O	
	■ Mediclinic Hoogland	KH		O	
Bloemfontein	■ Citymed Theatre	KH KS	D S	O	
	■ Cure Day Clinics Bloemfontein	KH KS	D S	O	
	■ Pasteur Eye Hospital (Horizon Eye Care Centre)	KH	D S	O	
	■ Life Rosepark Hospital	KH KS	D	O	
	■ Mediclinic Bloemfontein		S	O	
	■ Mediclinic Bloemfontein Day Clinic	KH	D S	O	
	■ Stirling Hospital	KH	D S	O	
	■ Netcare Universitas Private Hospital	KH			
Frankfort	■ Riemland Clinic			O	
Harrismith	■ Busamed Harrismith Private Hospital	KH KS		O	
Kroonstad	■ Netcare Kroon Hospital	KH		O	
Mangaung	■ Netcare Pelonomi Private Hospital	KH			
Sasolburg	■ Netcare Vaalpark Medical Centre	KH			
Welkom	■ Mediclinic Welkom	KH	S	O	
	■ St Helena Hospital	KH			
	■ Welkom Medical Centre	KH	D S	O	

All network lists can change at any time. Please go to [www.discovery.co.za](http://www.discovery.co.za) to see the latest list before any planned admissions.

## GAUTENG

Alberton	■ Netcare Alberton Hospital			D		O
	■ Optimed	KH		D	S	O
	■ The Ear and Eye Clinic	KH		D	S	O
Benoni	■ Karibu Day Clinic	KH				
	■ Lakefield Surgical Centre (Pty) Ltd	KH		D	S	O
	■ Life The Glynnwood Hospital	KH				O
	■ Netcare Linmed Hospital					O
	■ Netcare Optiklin Eye Hospital	KH				O
	■ Sunshine Hospital	KH				
	■ The Healthy Eye	KH	KS	D	S	O
Boksburg	■ Advanced East Rand Day Hospital	KH	KS	D	S	O
	■ Boksburg Medical & Dental Centre	KH	KS	D	S	O
	■ Netcare Sunward Park Hospital					O
Brakpan	■ Life Dalview Hospital	KH				O
Centurion	■ Centurion Eye Hospital	KH	KS	D	S	O
	■ Centurion Day Hospital	KH	KS	D	S	O
	■ Netcare Unitas Hospital					O
Edenvale	■ Edenvale Day Clinic	KH		D	S	O
Florida	■ Constantia Clinic	KH	KS	D	S	O
	■ Fauchard Clinic	KH	KS	D	S	O
Germiston	■ Germiston Medical & Dental Centre	KH	KS	D	S	O
	■ Life Roseacres Hospital	KH		D	S	O
Heidelberg	■ Life Suikerbosrand Hospital	KH				O
Johannesburg	■ Bioart Fertility Clinic			D	S	O
	■ Centre of Advanced Medicine	KH		D	S	O
	■ Cure Day Clinics – Fourways	KH	KS	D	S	O
	■ Dr G M Pitje Day Clinic	KH	KS	D	S	O
	■ Netcare East Rand N17 Private Hospital					O
	■ Fordsburg Clinic	KH	KS	D	S	O
	■ Netcare Garden City Clinic	KH				O

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## GAUTENG

Johannesburg	■ Johannesburg Eye Hospital	KH KS D S O
	■ Life Bedford Gardens Hospital	D O
	■ Life Brenthurst Hospital	KH KS D O
	■ Life Fourways Hospital	D S O
	■ Netcare Linksfield Park Clinic	O
	■ Netcare Linkwood Clinic	O
	■ Mediclinic Midstream	S O
	■ Mediclinic Morningside	D S O
	■ Mediclinic Sandton	O
	■ Netcare Milpark Hospital	O
	■ Netcare Mulbarton Hospital	O
	■ Nelson Mandela Children's Hospital	KH D S O
	■ Netcare Park Lane Clinic	O
	■ Netcare Rosebank Clinic	O
	■ Sandhurst Eye Centre	KH KS D S O
	■ Intercare Day Hospital Sandton	KH KS D S O
	■ Netcare Sunninghill Nursing Home	O
	■ Twenty Twenty Eye Surgery Centre	KH D S O
	■ Visiomed Eye Laser Clinic	KH KS D S O
	■ Vitalab Centre For Gynaecological Endoscopy	D S O
	■ Wits Donald Gordon Medical Centre	D S O
Kempton Park	■ Arwyp Medical Centre***	KH D O
	■ Birchmed Surgical Clinic	KH KS D S O
	■ Ekurhuleni Surgiklin Day Clinic	KH KS D S O
	■ Mercidoc Day Clinic	KH KS
Krugersdorp	■ Netcare Krugersdorp Private Hospital	O
	■ Netcare Pinehaven Hospital	O
Lenasia	■ Lenmed Clinic Limited	KH D O
	■ Lenmed Daxina Private Hospital	KH D O

\*\*\* Facility partially funded on KeyCare Plans.

We pay up to a maximum of 70% of the hospital account, you will need to pay for the balance of the hospital account.

If the admission is a Prescribed Minimum Benefit, we will pay 80% of the Discovery Health Rate.

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## GAUTENG

Midrand	■ Cure Day Clinics - Midstream	KH KS	D S O
	■ Life Carstenhof Hospital	KH	D O
	■ Netcare Waterfall City Hospital		O
Pretoria	■ Advanced Groenkloof Day Hospital	KH KS	D S O
	■ Netcare Akasia Clinic		O
	■ Botshilu Private Hospital	KH	O
	■ Constantia Park Medical and Dental Centre	KH KS	D S O
	■ Cure Day Clinics – Erasmuskloof	KH KS	D S O
	■ Netcare Femina Clinic		O
	■ Intercare Day Hospital Hazeldean (Pty) Ltd	KH KS	D S O
	■ Intercare Day Hospital – Irene	KH KS	D S O
	■ Netcare Jakaranda Hospital	KH	O
	■ Kilnerpark Narko Clinic	KH KS	D S O
	■ Life Brooklyn Day Hospital	KH KS	D S O
	■ Life Eugene Marais Hospital	KH KS	O
	■ Life Faerie Glen Hospital		O
	■ Life Groenkloof Hospital		D S O
	■ Life Pretoria North Surgical Centre	KH KS	D S O
	■ Life Wilgers Hospital		S O
	■ Louis Pasteur Hospital***	KH	D O
	■ Mediclinic Legae	KH	O
	■ Mediclinic Kloof		O
	■ Mediclinic Medforum	KH	O
	■ Mediclinic Muelmed	KH	O
	■ Medkin Clinic	KH KS	D S O
	■ Netcare Montana Private Hospital		O
	■ Netcare Moot Algemene Hospital		O
	■ Optimed Eye and Laser Clinic	KH	O
	■ Pretoria East Eye Institute		D S O
	■ Netcare Pretoria East Private Hospital		O

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## GAUTENG

Pretoria	■ Pretoria Eye Institute	KH				O
	■ Pretoria Urology Hospital					O
	■ Waterkloof Surgical Centre	KH		D	S	O
	■ Zuid Afrikaans Hospital***	KH				O
Randburg	■ Netcare Olivedale Clinic					O
Randfontein	■ Lenmed Health Randfontein Private Hospital	KH				
	■ Life Robinson Private Hospital	KH		D		O
Roodepoort	■ Cure Day Wilgeheuwel Hospital	KH		D	S	O
	■ Life Flora Hospital					O
	■ Life Wilgeheuwel Hospital			D	S	O
	■ Life Wilgeheuwel Day Clinic	KH	KS	D	S	O
	■ Mayo Clinic	KH	KS	D	S	O
Soweto	■ Apex Surgi Centre Soweto	KH	KS	D	S	O
	■ Dr SK Matseke Private Hospital	KH		D	S	O
	■ Tshepo-Themba Private Hospital		KS			
Springs	■ Life Springs Parkland Hospital	KH				O
Tembisa	■ Lenmed Zamokuhle Private Hospital	KH	KS			O
Vaal	■ Clinix Private Hospital Sebokeng	KH	KS	D		O
	■ Mediclinic Emfuleni	KH		D		O
	■ Ocumed	KH	KS	D	S	O
Vanderbijlpark	■ Cormed Clinic					O
Vereeniging	■ Mediclinic Vereeniging				S	O
	■ Midvaal Private Hospital	KH		D		O
	■ Visiclin Eye Clinic	KH	KS	D	S	O
Vosloorus	■ Clinix Botshelong Empilweni Clinic	KH	KS		S	O
Westgate	■ Medgate Day Clinic	KH	KS	D	S	O

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## KWAZULU-NATAL

Amanzimtoti	■ Netcare Kingsway Hospital	KH				O	C
Ballito	■ Netcare Alberlito Hospital					O	C
	■ Ribumed Ballito Day Hospital	KH		D	S	O	C
Berea	■ JMH Morningside Day Hospital	KH		D	S	O	C
Chatsworth	■ Life Chatsmed Garden Hospital	KH		D		O	C
Durban	■ Ahmed Al-Kadi Private Hospital					O	C
	■ City Hospital	KH				O	C
	■ Durban Eye Hospital	KH	KS	D	S	O	C
	■ Durdoc Clinic	KH					
	■ Lenmed Ethekwin Hospital and Heart Centre			D		O	C
	■ Hillcrest Private Hospital					O	C
	■ Life Entabeni Hospital	KH	KS	D		O	C
	■ Life Westville Hospital			D	S	O	C
	■ Lorne Street Anaesthetic Clinic			D	S	O	C
	■ Lenmed Nu-shifa Hospital***	KH				O	C
	■ Netcare Parklands Hospital					O	C
	■ Netcare St Augustine's Hospital					O	C
	■ Westridge Surgical Day Clinic	KH	KS	D	S	O	C
Empangeni	■ Life Empangeni Private Hospital	KH				O	C
Howick	■ Howick Day Clinic	KH		D	S	O	C
	■ Lenmed Howick Private Hospital					O	C
Isipingo	■ Isipingo Clinic	KH			S	O	C
Kokstad	■ Netcare Kokstad Private Hospital	KH				O	C
Ladysmith	■ Ladysmith Day Hospital	KH				O	C
	■ Lenmed La Verna Hospital	KH				O	C
Margate	■ Netcare Margate Private Hospital					O	C
	■ Shelly Beach Day Hospital	KH		D	S	O	C
Newcastle	■ Mediclinic Newcastle	KH			S	O	C
	■ Mediclinic Newcastle Day Hospital	KH			S	O	C
Pinetown	■ Life The Crompton Hospital	KH				O	C
	■ Pinetown Medicross Theatre	KH	KS	D	S	O	C

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## KWAZULU-NATAL

Pietermaritzburg	■ Eden Gardens Private Hospital					O	C
	■ Life Hilton Private Hospital					O	C
	■ Mediclinic Pietermaritzburg			S		O	C
	■ Midlands Day Hospital	KH		D		O	C
	■ Pietermaritzburg Eye Hospital	KH	KS	D	S	O	C
	■ Netcare St Anne’s Hospital	KH	KS			O	C
Phoenix	■ Life Mount Edgecombe Hospital	KH				O	C
Port Shepstone	■ Hibiscus Private Hospital	KH					
	■ Hibiscus Day Surgical Hospital	KH				O	C
Richards Bay	■ Mediacross Richards Bay Day Theatre	KH	KS		S	O	C
	■ Melomed Richards Bay	KH			S		
	■ Richards Bay Medical Institute Day Hospital	KH	KS		S	O	C
	■ Netcare The Bay Hospital	KH				O	C
Tongaat	■ Mediclinic Victoria	KH				O	C
Umhlanga	■ Gateway Private Hospital					O	C
	■ KZN Day Clinic	KH	KS	D	S	O	C
	■ Medstone Medical Centre T/A Umhlanga Eye Institute	KH	KS	D	S	O	C
	■ Netcare Umhlanga Hospital				S	O	C
Vryheid	■ Abaqulusi Private Hospital					O	C

## LIMPOPO

Bela Bela	■ St Vincent’s Hospital	<div><div>KH</div><div>O</div></div>
Lephalale	■ Mediclinic Lephalale	<div><div>KH</div><div>O</div></div>
Louis Trichardt	■ Zoutpansberg Private Hospital	<div><div>KH</div><div>O</div></div>
Polokwane	■ Mediclinic Limpopo Day Clinic	<div><div>KH</div><div>KS</div><div>KR</div><div>D</div><div>S</div><div>O</div></div>
	■ Mediclinic Limpopo	<div><div>KH</div><div>KS</div><div>KR</div></div>
	■ Netcare Pholoso Hospital	<div><div>S</div><div>O</div></div>
Thabazimbi	■ Mediclinic Thabazimbi	<div><div>KH</div><div>O</div></div>
Tzaneen	■ Mediclinic Tzaneen	<div><div>KH</div><div>KR</div><div>S</div><div>O</div></div>

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KH KeyCare | 
 KS KeyCare Start | 
 KR KeyCare Start Regional | 
 D Delta | 
 S Smart | 
 C Coastal

**Other** (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

## MPUMALANGA

Barberton	■ RH Phodclinic	KH					
Emalahleni	■ Advanced De La Vie Day Hospital	KH	KS	D	S	O	
	■ Emalahleni Day Hospital	KH	KS	D	S	O	
	■ Highveld Eye	KH	KS	D	S	O	
	■ Life Cosmos Hospital	KH		D	S	O	
Ermelo	■ Mediclinic Ermelo	KH					O
Middelburg	■ Life Midmed Private Hospital	KH	KS				O
Mbombela	■ Lowveld Hospital	KH					O
	■ Mediclinic Nelspruit	KH	KS	KR			O
	■ Mediclinic Nelspruit Day Clinic	KH	KS	KR		S	O
	■ Surgiclinic					S	O
	■ Kiaat Private Hospital						O
Piet Retief	■ RH Piet Retief Private Hospital	KH					
Trichardt	■ Mediclinic Highveld	KH		KR			O

## NORTH WEST

Brits	■ Mediclinic Brits	KH					O
Carltonville	■ The Fountain Private Hospital	KH					O
Klerksdorp	■ Daleside Day Hospital	KH				S	O
	■ Life Anncron Hospital	KH				S	O
	■ Wilmed Park Private Hospital						O
Mafikeng	■ Victoria Private Hospital	KH					O
Potchefstroom	■ Mediclinic Potchefstroom	KH					O
	■ Mooimed Private Hospital	KH					O
	■ Potchefstroom Medical & Dental Centre	KH			D	S	O
Rustenburg	■ Netcare Ferncrest Hospital				D	S	
	■ Life Peglerae Hospital	KH	KS				O
	■ Rustenburg Medi-Care Centre						O
	■ Rustenburg Private Eye Clinic	KH	KS		D	S	O
Vryburg	■ Vryburg Private Hospital	KH					O

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## NORTHERN CAPE

Hartswater	■ Jane Keyser Clinic					O	C
	■ Medi – Harts Day Clinic	KH				O	C
Kathu	■ Lenmed Health Kathu Private Hospital	KH				O	
	■ Lenmed Royal Hospital and Heart Centre*			S			C
Kimberley	■ Mediclinic Kimberley	KH				O	C
	■ Narko Clinic	KH		S		O	C
Lime Acres	■ Finsch Mine Hospital	KH					
Upington	■ Kalahari Day Theatre Cataract and Eye Centre	KH		S		O	C
	■ Mediclinic Upington	KH				O	C

## WESTERN CAPE

Atlantis	■ Wesfleur Private Clinic	KH		D	S	O	C
Bellville	■ Bellville Medical Centre	KH	KS			O	C
	■ Khangella Eye Theatre	KH	KS	D	S	O	C
	■ Mediclinic Louis Leipoldt	KH		KR		O	C
Cape Town	■ Alchimia Clinic	KH		D	S	O	C
	■ Drs Aevitas Clinic PTY LTD			D	S	O	C
	■ Busamed Paardevlei Private Hospital (Rf) (Pty) Ltd					O	C
	■ Cape Dental Theatres			D	S	O	C
	■ Cape Eye Hospital	KH				O	C
	■ Netcare Christiaan Barnard Memorial Hospital	KH				O	C
	■ Gatesville Medical Centre	KH		D	S		C
	■ Life Kingsbury Hospital				S	O	C
	■ Life Vincent Pallotti Hospital			D		O	C
	■ The Link Day Surgery Clinic					O	C
	■ Mediclinic Cape Gate Day Clinic	KH	KS	D	S	O	C
	■ Mediclinic Cape Town			D	S	O	C
	■ Mediclinic Constantiaberg				S	O	C
	■ Medicross Foreshore Day Hospital	KH		D	S	O	C
	■ Mediclinic Panorama			D	S	O	C
	■ Mediclinic Strand					O	C
	■ Melomed Tokai	KH				O	C
	■ Netcare N1 City Hospital					O	C

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KH KeyCare | 
 KS KeyCare Start | 
 KR KeyCare Start Regional | 
 D Delta | 
 S Smart | 
 C Coastal  
O Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)

## WESTERN CAPE

Cape Town	■ Netcare Blaauwberg Hospital						O	C
	■ New Era Health Day Clinic	KH			D	S	O	C
	■ Parow Medical and Dental Centre	KH	KS		D	S	O	C
	■ Peninsula Eye Hospital				D	S	O	C
	■ Netcare UCT Medical Centre (Pty) Ltd	KH					O	C
	■ Summerhill Surgical Centre	KH			D	S	O	C
	■ Tokai Medical and Dental Centre	KH	KS		D	S	O	C
	■ The Cosmetic Surgery Institute	KH			D	S	O	C
Constantia	■ Driftwood Clinic	KH			D	S	O	C
Durbanville	■ Advanced Durbanville Surgical Centre	KH	KS		D	S	O	C
	■ Mediclinic Durbanville Day Clinic	KH	KS		D	S	O	C
	■ The Surgical Institute	KH	KS		D	S	O	C
George	■ George Surgical Centre	KH	KS		D	S	O	C
	■ Mediclinic Geneva	KH	KS	KR		S	O	C
	■ Mediclinic George	KH	KS	KR		S	O	C
Goodwood	■ Monte Vista Clinic	KH	KS		D	S	O	C
Hermanus	■ Hermanus Medical Care T/A (Pty) Ltd Hermanus Day Hospital	KH			D		O	C
	■ Mediclinic Hermanus	KH					O	C
Khayelitsha	■ Thembani Theatres	KH			D	S	O	C
Knysna	■ Advanced Knysna Surgical Centre	KH	KS				O	C
	■ Life Knysna Private Hospital						O	C
Kraaifontein	■ Kraaifontein Medical and Dental Centre	KH	KS		D	S	O	C
Kuilsriver	■ Netcare Kuilsriver Private Hospital	KH					O	C
Milnerton	■ Intercare Day Hospital Century City	KH	KS	KR	D	S	O	C
	■ Mediclinic Milnerton	KH		KR		S	O	C
Mitchells Plain	■ Mitchells Plain Medical Centre	KH			D	S		
Mossel Bay	■ Life Bay View Hospital	KH					O	C
	■ Vidamed Bay Hospital	KH			D	S	O	C
Oudtshoorn	■ Cango Medicentre	KH					O	C
	■ Mediclinic Klein Karoo	KH					O	C
Paarl	■ Cure Day Clinics - St Stephens Paarl	KH			D		O	C
	■ Mediclinic Paarl	KH					O	C

All network lists can change at any time. Please go to [www.discovery.co.za](http://www.discovery.co.za) to see the latest list before any planned admissions.

KH KeyCare | 
 KS KeyCare Start | 
 KR KeyCare Start Regional | 
 D Delta | 
 S Smart | 
 C Coastal | 
 O Other (Applicable to Comprehensive, Core, Saver and Priority plans - excluding Delta, Smart and Coastal options.)

## WESTERN CAPE

Parow	■ Advanced Panorama Surgical Centre	KH KS D S O C
	■ Cure Day Clinics - Bellville	KH KS D S O C
	■ Panorama Laser Clinic	KH D S O C
Plettenberg Bay	■ Mediclinic Plettenberg Bay	O C
Robertson	■ Carewell Robertson Day Hospital	KH O C
Simon's Town	■ Advanced Harbour Bay Surgical Centre	KH D S O C
Somerset West	■ Cure Day Clinic - Somerset West	KH D S O C
	■ Mediclinic Vergelegen	D O C
	■ Mediclinic Vergelegen Day Clinic	KH D O C
	■ Somerset Aesthetic Clinic	KH D S O C
Southern Suburbs	■ Dr John Hill Eye Laser Centre	KH KS
	■ Life Sport Science Orthopaedic Surgical Day Centre	KH D S O C
	■ Rondebosch Medical Centre	KH O C
Stellenbosch	■ Mediclinic Stellenbosch Day Clinic	D S O C
	■ Mediclinic Winelands Day Clinic	D S O C
	■ Wijnland Fertility Clinic	D S O C
Vredenburg	■ Life West Coast Private Hospital	KH O C
Worcester	■ Advanced Worcester Surgical Centre	KH D O C
	■ Mediclinic Worcester	KH O C

## LESOTHO

Maseru	■ Maseru Private Hospital	D O
	■ Willies Hospital	KH

**View other network providers using find a Healthcare Provider on the Discovery App.**



DOCTOR NETWORKS



HOSPITAL NETWORKS



MEDICINE NETWORKS



DAY SURGERY NETWORKS

The Discovery app and Find a Healthcare Provider are brought to you by Discovery Health (Pty) Ltd; registration number 1997/013480/07, an authorised financial services provider and administrator of medical schemes.

\*\*\* Facility partially funded on KeyCare Plans.

We pay up to a maximum of 70% of the hospital account, you will need to pay for the balance of the hospital account.

If the admission is a Prescribed Minimum Benefit, we will pay 80% of the Discovery Health Rate.

All network lists can change at any time. Please go to [www.discovery.co.za](http://www.discovery.co.za) to see the latest list before any planned admissions.

KH KeyCare | KS KeyCare Start | KR KeyCare Start Regional | D Delta | S Smart | C Coastal

O Other (Applicable to Comprehensive, Core, Saver and Priority plans – excluding Delta, Smart and Coastal options.)



# Contact us

*The following channels are available for your complaints and we encourage you to follow the process:*

## 01 | To take your query further:

If you have already contacted the Discovery Health Medical Scheme and feel that your query has still not been resolved, please complete our online complaints form on [www.discovery.co.za](http://www.discovery.co.za). We would also love to hear from you if we have exceeded your expectations.

## 02 | To contact the Principal Officer:

If you are still not satisfied with the resolution of your complaint after following the process in Step 1 you are able to escalate your complaint to the Principal Officer of the Discovery Health Medical Scheme. You may lodge a query or complaint with Discovery Health Medical Scheme by completing the online form on [www.discovery.co.za](http://www.discovery.co.za) or by emailing [principalofficer@discovery.co.za](mailto:principalofficer@discovery.co.za).

## 03 | To lodge a dispute:

If you have received a final decision from Discovery Health Medical Scheme and want to challenge it, you may lodge a formal dispute. You can find more information of the Scheme's dispute process on the website.

## 04 | To contact the Council for Medical Schemes:

Discovery Health Medical Scheme is regulated by the Council for Medical Schemes. You may contact the Council at any stage of the complaints process, but we encourage you to first follow the steps above to resolve your complaint before contacting the Council. Contact details for the Council for Medical Schemes: Council for Medical Schemes Complaints Unit, Block A, Eco Glades 2 Office Park, 420 Witch-Hazel Avenue, Eco Park, Centurion 0157 | [complaints@medicalschemes.co.za](mailto:complaints@medicalschemes.co.za) | 0861 123 267 | [www.medicalschemes.co.za](http://www.medicalschemes.co.za)

The hospital network lists can change at any time. Please go to [www.discovery.co.za](http://www.discovery.co.za) to see the latest list before any planned admissions.