



# Welcome to Reality Access

for Sanlam Group Risk

Members get to enjoy exclusive benefits and savings!

## Wait, what's Reality Access for Sanlam Group Risk?

Anyone who is a member of a policy underwritten by Sanlam Group Risk (SGR), except funeral insurance policies, gets to enjoy the Reality Access loyalty programme.

Reality Access for SGR is a loyalty programme that rewards members for living a financially responsible life; and provided them with information, articles, calculators and tools to empower them to make the most of their money.

Reality Access is administered by Sanlam Reality, South Africa's second largest loyalty programme.



**#1 Loyalty programme in the health & insurance sectors;**  
best value for money









**Sanlam Reality: Best for customer satisfaction**

(SACSI 2018 independent survey; Millward Brown Brand Health Tracker 2016)

### How do members get signed up?

Sanlam Group Risk (SGR) members (of a life, disability or critical/severe illness insurance policy) automatically qualify, and therefore signed up, to enjoy the rewards of Reality Access.

# Reality Access for SGR benefits table

 <b>Burial Repatriation &amp; Funeral Support</b>	24/7 Helpline
	Arranging transport of mortal remains to final funeral home in South Africa
	Assistance with funeral arrangements
 <b>Legal Assist</b>	24/7 Legal advice helpline manned by qualified, in-house attorneys
	Assistance with standardised legal documents and direct legal consultation
	Referrals for face-to-face legal help, with the first 30 minutes free, as well as one free letter of demand and one free telephone call made on member's behalf
 <b>Emergency Medical Response</b>	24/7 Emergency helpline for you, your spouse and children whilst waiting for emergency services
	Emergency medical assistance and transportation by road or air in case of life-threatening situations
	Safe removal of children from accident scene and transfer of life-saving medication
	Telephonic general, non-emergency medical assistance and advice
 <b>Trauma, Assault &amp; HIV Assist</b>	24/7 Emergency helpline for you, your spouse and children for trauma, assault and exposure to HIV
	Medical treatment for bodily injury caused by assault
	Trauma support and HIV treatment immediately after accidental or violent exposure to HIV
	Trauma experts offer telephonic counselling and assistance
 <b>Discount coupons</b>	Grocery discount coupons redeemable nationwide on a variety of consumer goods
	Monthly shopping discount codes via SMS, redeemable at Shoprite and Checkers
	Subject to the provision of contact details
 <b>Wealth Sense: online tools, calculators &amp; content for wellness</b>	Access 24/7
	Online calculators and tools
	Information relating to finances, safety and health

For the terms and conditions applicable to each of the benefits, please visit the website: [www.sanlamreality.co.za/sgr](http://www.sanlamreality.co.za/sgr).

## How do members access their benefits?

There are three easy ways!



Go to [www.sanlamreality.co.za](http://www.sanlamreality.co.za).  
Simply log in using your Reality membership or ID number and start exploring your benefits.



Call **0860 732 548/9**.  
Our call centre can help members access benefits and answer any specific questions they may have.



Update your personal information to get access to exclusive offers and updates by emailing [info@sanlamreality.co.za](mailto:info@sanlamreality.co.za).

*It's great to have you on board! Welcome to a truly rewarding way of living.*

But  
there's  
**more!**

In addition, members can add more lifestyle benefits **from only R45/month**



Nu Metro tickets for just **R30**



Buy one ticket, and get one free up to **R80**



Save as much as **60%** on monthly fees with JustGym



Get help with tax returns; save up to **R599**

Members can upgrade their membership by calling **0860 732 548/9** or emailing [info@sanlamreality.co.za](mailto:info@sanlamreality.co.za)

Managed by



Sanlam Reality, the brand name of our Lifestyle programme, is managed by the company Real Futures (Pty) Ltd, which is a wholly owned subsidiary of Sanlam Ltd.